



## RENTAL AGREEMENT

By signing or accepting (online) the conditions of this rental agreement, you acknowledge that you have read, understood and agree to abide by the terms below.

### 1. Reservation and payment of rental fees

- A) A minimum order of \$25.00 CDN not including Goods and Services Tax (5%) and our delivery fee is required.
- B) To secure your reservation a credit card will be required. **Snugglebug Baby Gear\*** will confirm your reservation either by email or telephone within 24 hours of the reservation being made.
- C) You agree to pay **Snugglebug Baby Gear\*** a security deposit of fifty percent (50%) on the total equipment rented. We then have the authorization to charge your credit card for the total replacement value of any damaged or soiled equipment. This includes any items that are stolen or not returned to **Snugglebug Baby Gear\***.
- D) Payment of the full amount of the rental fee and delivery will be charged to your credit card on the first day of your rental period.

### 2. Cancellation Policy

All cancellations must be made 48 hours before the pre-arranged delivery time in order to avoid losing your deposit of fifty percent (50%) of the total equipment rented.

### 3. Delivery – at the time of booking we will advise you of the delivery fee

At the time of the reservation, please confirm the following information:

- a. Date of arrival
- b. The accommodation you will be checking into

Please Note: Deliveries will be done by 3:00 pm on the date of arrival

### 4. Returning Equipment

It is your responsibility to have the items ready for pick up by 11 am on the date of departure at the same location that you originally arrived at.

**Late Returns** – Equipment is due back by the return date and ready to be picked up no later than 11 am. If you require an extension on the rental periods or you know you will be late please call **1 888 Kid Hike** or **(403) 678-0091** so as to minimize inconvenience for others and to avoid additional late charges for you. Late returns are subject to a one-day rental charge on each item for each day or portion of a day that equipment is returned after the specified return date.

**Damaged/lost equipment** – In the event the rental equipment is lost, stolen or damaged the full replacement or repair cost will be charged to your credit card. We expect normal wear and tear, so please tell us if something is no longer functioning properly. If upon

possessing the equipment you find an item is damaged please notify us immediately so you will not be charged. We will then replace it with the same or similar item at our earliest convenience.

**Cleaning charges** – A cleaning charge (minimum of \$10 per item) will be assessed and charged to your credit card for any item this returned excessively soiled and requiring professional cleaning services. Excessive soiling may include chewing gum, vomit, feces, stickers, crayon, markers or other difficult to remove substances.

## 5. Instructions for Using Equipment

By renting the equipment you agree to familiarize yourself with how to use and or properly install the equipment. Manufacturer's instruction manuals are provided with all rental equipment. **Snugglebug Baby Gear\*** is also available if you have any questions on how to use the equipment. You acknowledge that **Snugglebug Baby Gear\*** is not responsible for your failure to abide by the instructions in the given manuals.

## 6. Waiver of Liability and Indemnity

**Waiver of liability:** By accepting and using the equipment on behalf of yourself and all others that may use the equipment, you acknowledge the equipment is being used at your own risk. You agree to relieve **Snugglebug Baby Gear\*** of all liability for loss, damage, or injury associated with the use of the rental equipment, from any cause whatsoever, including negligence.

**Snugglebug Baby Gear\*** will not be responsible for accidents or injuries caused directly or indirectly by the use or misuse of our rental equipment. By signing or accepting this agreement, you agree to accept full responsibility for using the rental equipment.

**Indemnity:** You agree to defend, fully indemnify and hold harmless **Snugglebug Baby Gear\*** from and against any and all claims, demands, suits, actions, causes of action and/or liability, of any kind whatsoever, for damages, losses, costs and/or expenses (including legal fees and disbursements) arising in connection with this Agreement, including without limitation: (i) any and all breaches by you of any terms or conditions of this Agreement; (ii) damages to persons or property, personal injury or death caused by negligent or willful acts or omissions arising in connection with this Agreement; and (iii) any claim by a third party against **Snugglebug Baby Gear Inc\***.

**I HAVE READ THE TERMS OF THIS AGREEMENT AND AGREE TO BE LEGALLY BOUND BY THEM.**

Signature \_\_\_\_\_ Date: \_\_\_\_\_

Print Full Name \_\_\_\_\_

\*"Snugglebug Baby Gear" includes Snugglebug Baby Gear Inc., its affiliates, agents, suppliers, subcontractors, and each of their successors and assigns.